GIFT

VOLUNTEER WELCOME BOOKLET

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WELCOME TO GIFT!

Thank you for choosing to give your time, skills and enthusiasm to us as a volunteer!

By becoming a volunteer, you've taken the first step in being a GIVER and making a meaningful impact! Your generosity and dedication help create a stronger, more compassionate community, and we are truly grateful to have you on board.

This booklet guides you through your volunteer experience, providing the information and tools you'll need to succeed. Whether you're lending a hand behind the scenes or directly engaging with those we support, your contribution is invaluable.

We want to ensure your time volunteering with GIFT is rewarding, fulfilling, and enjoyable.

Our Mission

GIFT's mission is to inspire and enable lifelong giving, and our volunteers are at the heart of making this happen!

Across London, Manchester and Israel we inspire and enable lifelong giving, creating a community that is engaged, supported and empowered through acts of kindness and the gift of giving.

It's what we give to others, more than what we get from others, which makes for a meaningful and happy life.

Lord Rabbi Jonathan Sacks

Our Impact

With 1000's incredible volunteers, our work just wouldn't be possible without people like you. Every meal packed, every parcel delivered, and every act of kindness contributes to making a real difference in someone's life.

Your Impact

Our volunteers are the heart of everything we do at GIFT. Their dedication, compassion, and tireless efforts are what bring our mission to life every single day.

Sandor Milun,
Managing Director, GIFT

THE GIFT VOLUNTEER JOURNEY

Register Online

Receive Welcome Booklet

Chat with Team about volunteer roles

Get Matched & Complete DBS (if needed)

Attend Induction & Receive Handbook

Get Your Welcome Goodie Bag

Start Volunteering

Provide Feedback After First Volunteering Slot

STARTED

Refer to our website for all the ways to get involved.

Once your role is confirmed, you'll receive guidelines specific for your position. If you haven't yet, please complete our Volunteer Registration Form.

During your time as a volunteer, you may want to try out a different role or take on more responsibility. If you're thinking about trying something new, discuss it with your volunteer lead, so they can work out how to best support you.

SUPPORTING EACH OTHER

We're grateful for your support in volunteering and want to make sure that you always feel happy, comfortable, confident, and safe while volunteering.

Your induction will give you all the information and resources you need to make the most of your time with us and be safe in your role.

Please take the time to read through this Welcome Booklet and be in touch if you have any questions.

CELEBRATING & APPRECIATING OUR VOLUNTEERS

Volunteer Voices

We always want to keep our volunteers inspired and updated. Our monthly newsletter 'Volunteer Voices', keeps you updated on the latest GIFT news, upcoming events, inspiring testimonials from both our incredible volunteers and the families we support.

Volunteer Appreciation

We love to celebrate and appreciate our volunteers and will recognise your dedication through our Volunteer Appreciation Awards. The work our volunteers do is nothing short of amazing, and we want to celebrate it!

FAQ's

What if I can't make my shift?

Please let us know as soon as possible so we can arrange cover.

Who do I contact if I have questions about my role?

Reach out to our volunteer team at **volunteer@jgift.org**.

Who do I contact if I have a concern?

If you see or experience any wrongdoing or something that doesn't feel right, it's important that you speak up. We take your concerns seriously and will make every effort to resolve any difficulties. Please reach out to our Volunteer Team at **volunteer@jgift.org** or if the matter relates to Befriending or Tutoring, then the Service Team at **services@jgift.org**.

Can I contact GIFT for a reference or to sign CRP/CPD forms?

Absolutely! We're happy to provide standard references for jobs, university applications, or other opportunities, and we can also sign CPD (Continuing Professional Development) or CRP (Community Related Program) forms. Just get in touch with the Volunteer Team at **volunteer@jgift.org**.

I am no longer able to volunteer how can I end my role?

We understand that life changes and sometimes it is time to step back. We truly appreciate all the time and energy you have shared with GIFT.

If you decide to move on, a quick heads-up, ideally two weeks, helps us plan smoothly. Just let us know! We would love to hear about your experience so you might be invited for a short chat or feedback session to help us improve.

Even if you are not volunteering regularly, you will always be part of the GIFT family. There are plenty of ways to stay connected through events, fundraising, or simply spreading the word.

YOU'RE READY TO BE A GIVER!

Thank you for taking the time to read through this booklet. We hope you're feeling prepared and excited to start your volunteering journey.

We can't wait to see the impact you'll make! Welcome to the GIFT family.

THANK YOU!

WHO'S WHO IN GIFT VOLUNTEERING

Our staff volunteering team who help keep everything running smoothly includes:

Carly Sandford

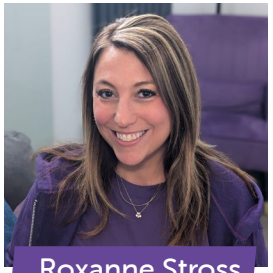
Head of Volunteering

carly@jgift.org

Keren Heller

Volunteer Development Manager

volunteer@jgift.org



Roxanne Stross

Community Engagement

roxanne@jgift.org

Any questions or concerns, reach out to us at volunteer@jgift.org

STAY CONNECTED

Hear all about our latest initiatives and campaigns.

Visit: www.jgift.org

Call: 020 8457 4429

Email: volunteer@jgift.org

@GIFTCharity